QBE

Academy

Engage & Transform

Excellence in
Employee Development

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WorkForceRemote.org

Welcome to the Future of Professional Development

This initiative aims to enhance professional development through focused learning initiatives (current and new) that offers a variety of learning formats and paths to certification for employees within the framework of the QBE Academy.

Enhancing skills, facilitating certifications, and fostering leadership across all levels of QBE.

Current Opportunities at QBE

Self-directed learning
Access to e-learning platforms for all employees interested in self-directed learning

Certifications
Opportunity to attain professional and/or technical certifications, including insurance designations

Leadership Skills
Leadership Essentials targets new managers to equip them with the skills needed to foster a high-performing culture. This program enables leaders to lead and support their teams more effectively.

Women in Agribusiness focuses on the business environment as it is experienced by women. The program challenges conventional thinking, develops mindsets and advances leadership skills.
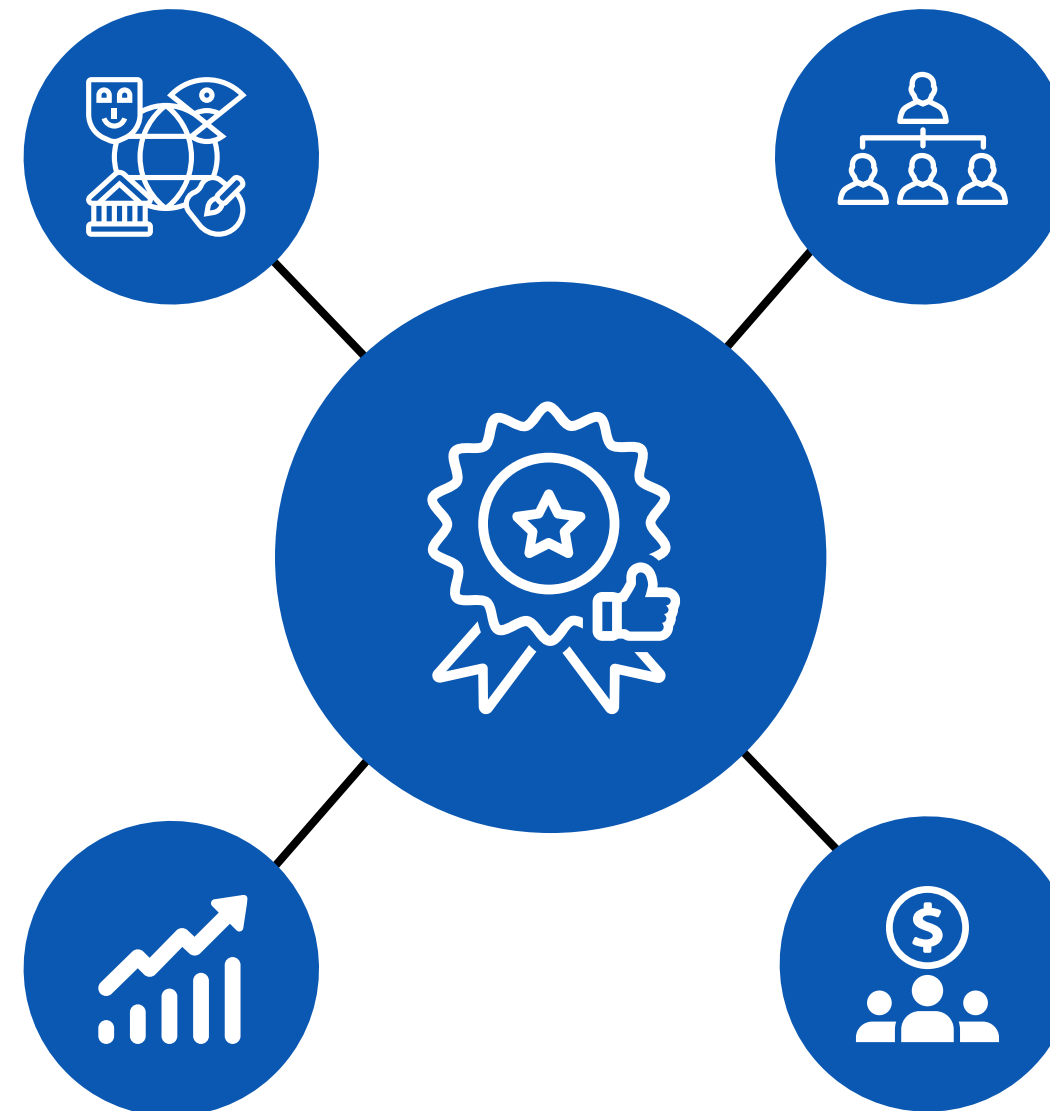
Why QBE Academy?

Enhancing Our Learning Ecosystem

Structured learning framework.

This framework provides equitable access to training, ensuring consistent and high-quality educational experiences for all employees.

Investment in employees.

Offer standardized and creative training opportunities will ensure that all employees develop the necessary skills to excel in their roles, leading to improved performance metrics across the organization.

Employee satisfaction.

Implementing the QBE Academy is expected to significantly boost employee satisfaction by supporting professional growth, which in turn can improve retention rates and reduce recruitment costs.

Enhanced reputation.

Strategic investment in employee development will help QBE maintain its leadership in the insurance sector, driven by a commitment to excellence and innovation.

Certification and Digital Credentialing

Earning a certification from QBE Academy recognizes an employee's expertise and commitment to their profession, enhancing their reputation both within and outside the company.

Professional
Recognition

Career
Advancement

Upskilling
Workforce

Organization
Reputation

Interactive Elements of the Academy

Progress Tracking

Interactive dashboards where employees can track their progress through the certification tracks, view upcoming courses, and schedule examinations.

Digital Badge Sharing

Earning a certification from QBE Academy recognizes an employee's expertise and commitment to their profession, enhancing their reputation both within and outside the company.

Continuing Educ Portal

A dedicated section within the QBE Academy platform where certified professionals can find and enroll in required continuing education courses and submit credits.

Data Analytics

Data Analytics metrics used to evaluate employee training completion against behavior change in workplace to measure KPIs and ROI on this program.

Certification Tracks

Pathways to Professional Excellence

Team Building & Collaboration

Insurance Proficiency

Leadership Development

Compliance & Regulatory Affairs

Communication & Conflict Resolution

Courageous Customer Service

Personal Development & Resilience

Diverse Learning Formats

Online Synchronous Courses

Real-time interaction and instant feedback, mirroring traditional classroom experiences digitally. .

Asynchronous Courses

Utmost flexibility, these courses allow employees to learn at their own pace, fitting education around busy schedules without compromising daily work responsibilities.

In-Person Training

Face-to-face and hands-on learning, onsite sessions facilitate direct engagement and practical experience, crucial for roles requiring physical presence.
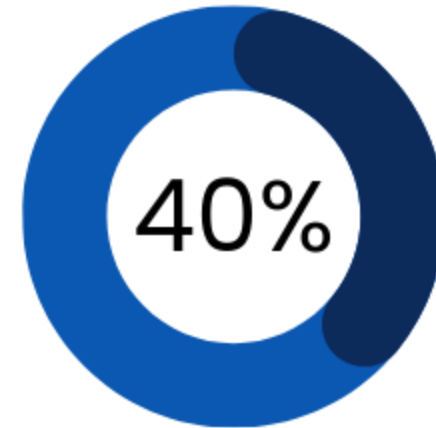
Hybrid Sessions

Combines online and in-person elements, offer flexibility while providing opportunities for periodic direct interaction.
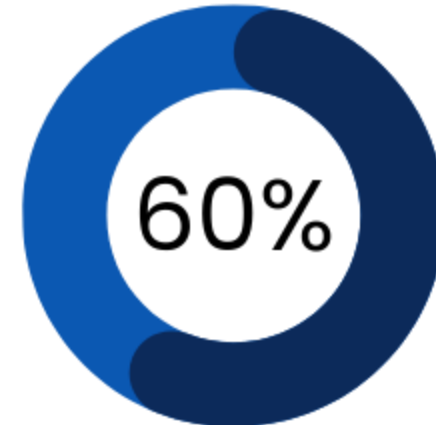
Hands-on Training in Every Format

Hear

Auditory learning involves listening to lectures, discussion, podcasts, video conference with camera off while multi-tasking.
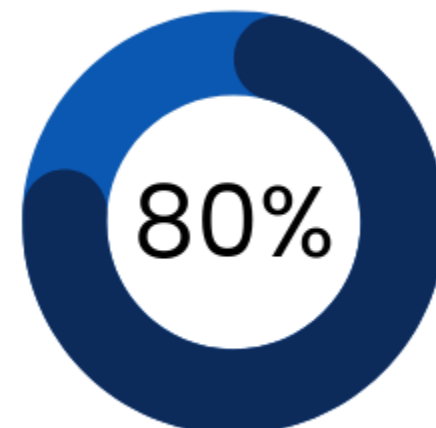
40%

See

Visual learning involves the use of seen or observed things, including diagrams, demonstrations, displays, videos, written words.

60%

Hear, See, & Do

Kinesthetic activities engage learners in performing tasks, which significantly enhances memory retention and understanding.

80%

Diverse Learning Formats

Online Synchronous Courses

Real-Time Learning Online

Participants are required to be online at the same time, facilitating immediate communication and collaboration. Ideal for remote teams.

Interactive Elements

Live virtual workshops, real-time case study sessions, polls, Q&A sessions, breakout rooms.

Sample Topics

Live, virtual workshops
Problem Solving & Critical Thinking
Women in Agribusiness: New seminars on technological advancements in the field.

Diverse Learning Formats

Online Asynchronous Courses

Self-Paced Learning

This method is supported by a range of digital resources such as recorded lectures, written materials, and interactive media.

Interactive Elements

Interactive Scenario-Based Quizzes, end of module assessments, decision trees, software demos,

Sample Topics

Technical Skills Lab
Compliance Training
Claims Processing Tutorials
Insurance Law / Youth in Insurance

Diverse Learning Formats

In-Person Session

Traditional Live Training

Facilitates an interactive and immersive learning environment, where direct observation, real-time guidance, and immediate hands-on practice are possible.

Interactive Elements

Direct Interaction, icebreakers, Lego Learning, problem solving, brainstorming, critical thinking, Hands-on, Q&A sessions

Sample Topics

Leadership Bootcamps (1, 2, 3, 5 day)
Team Building
Men as Allies in Leadership

Diverse Learning Formats

Hybrid Sessions

Flipped Classroom

Allows participants to engage with digital content at their own pace and convene for face-to-face or virtual workshops or practical sessions that enhance understanding through direct interaction.

Interactive Elements

Online Discussions before or after session, live webinars or virtual meetups

Sample Topics

Project Management Training
Advanced Customer Relations Program
Leadership Essentials: Expanded with advanced modules
New Employee Orientation